



DOWNHAM MARKET
ACADEMY
Technology

Hospitality and Catering Summer Preparation Task.

When you start our hospitality and catering course there are some keywords that you will need to know and understand. It is also really helpful to have a good customer experience of the hospitality and catering industry to put the course into context.

Learning intention:

To investigate the real life hospitality and catering industry.

Success criteria:

To have identified the key characteristics of at least 3 different H+C establishments.

Keywords:

Establishment, business, catering, hospitality, staff, commercial, accommodation, hygiene, awards.

Your Holiday Task – encourage someone to take you out to investigate the hospitality and catering industry. You don't necessarily have to stay overnight or eat out, but the more places you can see and experience the more sense the course will make in September. If you do go away on holiday, in the UK or abroad, or just into Downham town and Kings Lynn you can see the different types of businesses available and what they offer local customers.

Over the summer we would like you to **play Hospitality and Catering Bingo** to record your investigations.

Keep your sheet with you wherever you go. When you see a place that fits the description tick it off. Make a note of the key details in the box with it. If you see a box you have already ticked off then make a note on the back. Please add as much detail as you can. There may be prizes for anyone with a line or full house in September!



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An establishment advertising local ingredients.	A chain business.	Accommodation not in a hotel.	Staff doing something hygienic.	An establishment advertising for staff.
What was it?	What was it?	What was it?	What was it?	What was it?
Where did you see it?	Where did you see it?	Where did you see it?	Where did you see it?	Where did you see it?
A food van.	An establishment with a specific kids menu.	A tips collection for staff.	A pub that also offers accommodation.	An establishment helping the environment.
What was it?	What was it?	What was it?	What was it?	What was it?
Where did you see it?	Where did you see it?	Where did you see it?	Where did you see it?	Where did you see it?
An establishment offering room service.	An establishment offering a service for business use.		A buffet service.	A fast food restaurant.
What was it?	What was it?		What was it?	What was it?
Where did you see it?	Where did you see it?		Where did you see it?	Where did you see it?
A charity using food to raise money.	A 5* hygiene rating.	A first aid kit or staff.	A vegan establishment.	An establishment with staff at the front door.
What was it?	What was it?	What was it?	What was it?	What was it?
Where did you see it?	Where did you see it?	Where did you see it?	Where did you see it?	Where did you see it?
An establishment advertising on social media.	An establishment boasting an award.	A local business.	An establishment with a specific uniform.	A vending machine.
What was it?	What was it?	What was it?	What was it?	What was it?
Where did you see it?	Where did you see it?	Where did you see it?	Where did you see it?	Where did you see it?