

Keywords: Yr10 H+C

Autumn 1

Topic Title: The Hospitality and Catering Industry.

Introduction to the topic: This is the beginning of the course, these keywords are vital to understanding the rest of the topics.

What lessons will you cover during the topic? The main structure of the H+C industry, how it is monitored and who works in it.

Keyword	Definition
Hospitality	The business of providing people with accommodation, meals and beverages in a variety of places away from their home.
Catering	Providing a food and beverage service to people in a particular location.
Caterer	A business or person who arranges the preparation, delivery and presentation of food for clients.
Client	A person using the services of another professional person or company.
Establishment	A place where a business or organisation operates.
In house catering	Prepared in the kitchen which is part of the establishment.
Back of house:	The staff working 'behind the scenes' but that customers rarely interact with.
Front of house	The staff customers meet and interact with at an establishment.
Commercial	A business aiming to make a profit.
Non - Commerical	An establishment providing a service whose main aim is not based around profit e.g. a hospital.